

Looking for a better way to activate new requests at Fort Campbell pharmacies?

Use TRICARE Online Secure Messaging (TOL SM)

Step 1: Create an account at www.tricareonline.com

From here you can send secure messages to the pharmacy team or check the status of your prescriptions

Step 2: Under the website dropdown, select **“Providers”**

Step 3: Add **“Pharmacy, Fort Campbell Town Center”** &/or the **“Doctor Pharmacy”** associated with your primary care clinic (ex. Byrd, Doctor pharmacy)

HOME
MESSAGES ▾
HEALTH RECORDS ▾
PROVIDERS
EDUCATION
ACCOUNT

Name and Specialty	Address
Pharmacy, Fort Campbell Town Center Pharmacology	Army-Fort Campbell-SC-Town Center Pharmacy 98 Michigan Ave Fort Campbell, KY 42223

Why use TOL SM?
Convenient
Trackable
Secure

Once you receive a confirmation that your request has been approved, you can send messages through the website requesting information or activate medications requested by your on-post or network provider.

Pharmacy responds to Secure Messages within one business day.